



VALUE STREAM MAPPING

Identify waste and improve customer satisfaction in your organization!

This three-day session, designed for associates at all levels in the organization, is the practical application of this visual tool that graphically identifies every step in a product's flow from the time a customer places an order until the product is shipped. The map gives visibility to both value adding and non-value adding steps and depicts the flow of information through the process. This session is conducted on-site at the facility and combines classroom instruction with the mapping of a real process for a designated product family. The deliverables for the event are a current state map, a future state map, and an implementation plan to make the future state map the current state process.

Pre-requisite: *Overview of Lean* must be taken prior to attending *Value Stream Mapping*.

Course Content Includes:

- Waste elimination through Value Stream Mapping (VSM)
- The goals of VSM
- Creating the current state map
- Creating the future state map
- Developing the action plan to make the future state the current state

Upon completion of the Value Stream Mapping session, participants will be able to:

- Understand the value of using the VSM to identify waste to be eliminated
- Determine how products are classified into families
- Create a current state value stream map
- Assess the opportunities for improvement and create a desired future state map
- Develop an action plan for implementing the improvements